



SCHOOL OF HEALTH PROFESSIONS
DEPARTMENT OF HEALTH PSYCHOLOGY

Date: June 13, 2013

To: Office of the Provost
Attn: Linda Kaufman

From: Stephanie Reid-Arndt, PhD, ABPP
Associate Professor and Dept Chair, Health Psychology
Chair, Campus Mediation Service Committee

Re: Annual Report of Committee Activities, FY2013

The charge to the Campus Mediation Service (CMS) Committee is to act as an independent oversight body for the Campus Mediation Service, including setting policy for the Campus Mediation Service and overseeing the director of the Campus Mediation Service and the Campus Mediation Service operations.

The CMS committee held three meetings during this academic year, on 10/03/12, 11/28/12, and 04/02/2013. After familiarizing new committee members with the CMS and its activities, we identified two primary goals for the year: assisting the Director of CMS, Paul Ladehoff, in identifying strategies for marketing the CMS and for recruiting new CMS mediators. The Annual Report of the CMS was provided by the Director to the committee for review. The committee also reviewed the Market Survey Report that had been produced for CMS by School of Journalism students in 2005* and discussed other strategies for marketing the Service. At the suggestion of a Staff member of the committee, an article introducing the CMS was included in a Staff Advisory Council Newsletter in February 2013. Additional strategies to increase awareness of the Service by capitalizing on activities of the CMS (e.g., "Mediation Month" proclamation, Heartland Mediators Conference) were also discussed.

In addition, towards the conclusion of the academic year, the Director of CMS shared information regarding activities of the CMS, including the volume and types of services provided, including cases managed and presentations conducted. Updates regarding recruitment of CMS mediators revealed the Service's success in this area as well. The committee appreciated having the opportunity to learn about and support the activities of this valuable campus service.

*Available at:

<http://cms.missouri.edu/Advisory%20Committee%20Documents/Advisory%20Committee%20Docs.htm>